SHORT COURSE

Getting to Know Health Services

This might lead to your chosen career pathway!

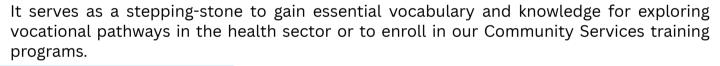
COURSE OVERVIEW

This program is designed for adult learners who wish to:

Develop literacy and numeracy skills

Improve employment opportunities or pursue further study in the health services sector

Enhance language and communication skills when dealing with health services in everyday life



TOPICS COVERED

- Introduction to the health sector & responsibilities
- Goal setting and learning/employment pathways in health services
- 📩 Hygiene and infection control
- Customer service & communication skills
- Conduct, duty of care, and confidentiality requirements in healthcare
- Workplace Health & Safety in healthcare

COURSE STRUCTURE

- Number of Terms: 2
- Each Term: 4 sessions (once a week)
- Session Duration: 50 minutes
- Class Size: 6 to 8 learners
- **Fees:** \$250

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For Further Information

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