

## SHORT COURSE

# Getting to Know Health Services

This might lead to your chosen career pathway!

## COURSE OVERVIEW

This program is designed for **adult learners** who wish to:






- Develop literacy and numeracy skills
- Improve employment opportunities or pursue further study in the health services sector
- Enhance language and communication skills when dealing with health services in everyday life

It serves as a stepping-stone to gain essential vocabulary and knowledge for exploring vocational pathways in the health sector or to enroll in our Community Services training programs.

## TOPICS COVERED

- Introduction to the health sector & responsibilities
- Goal setting and learning/employment pathways in health services
- Hygiene and infection control
- Customer service & communication skills
- Conduct, duty of care, and confidentiality requirements in healthcare
- Workplace Health & Safety in healthcare




## COURSE STRUCTURE

-  **Number of Terms:** 2
-  **Each Term:** 4 sessions (once a week)
-  **Session Duration:** 50 minutes
-  **Class Size:** 6 to 8 learners
-  **Fees:** \$250

**RTO TOID:** 41290

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## For Further Information

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